

## Parking Fees

The following fees apply for the hospital garage and for all visitor lots:

0-30 Minutes	Free
31-60 minutes	\$3.00
61 minutes-2 hours	\$5.00
2 hours-24 hours	\$6.00

There is a \$6.00 charge for lost or misplaced parking tickets.

## How to pay for parking

Take your entry ticket with you when entering the hospital—this will give you the most options for payment.

You can pay for parking with cash, check, credit card or a validation ticket.

We offer several options for paying:

### Automated Pay Stations

- A fast way to pay.
- Located in the main lobby, near the Silver Elevators on the ground floor, and in the Eastman Dental lobby.
- Accept cash, credit card or validation ticket.

### Pay in Lane Exit Stations

- Located in every lane
- Accept credit cards or validation tickets

### Cashier Booths

- Accept all forms of payment

## Traveling here

### From the East:

Take NYS Thruway (I-90) to Exit 46. Follow I-390 North to Exit 16 (W. Henrietta Rd.). Turn right on West Henrietta (Rte. 15). Go two miles then turn left on Elmwood Ave. The Hospital garage will be on your left.

### From the West:

Take NYS Thruway (I-90) to Exit 47. Follow I-490 East to I-390 South. Take Exit 16A (E. River Rd.). Turn right on East River Road then right on Kendrick Rd. Turn right on Crittenden, then left on East Drive. The Hospital garage will be on your left.

### From the South:

Take I-390 North to Exit 16 (W. Henrietta Rd.). Turn right on West Henrietta (Rte. 15). Go two miles, then turn left on Elmwood Avenue. The Hospital garage will be on your left.

NOTICE: Vehicles that present an immediate public safety hazard, that are inoperative, or that are unlicensed will be towed.

## We are here to help

We have two parking offices to assist you:

### Hospital Parking Garage Office

- Open 24 hours, 7 days a week
- Located on the ground level of the Hospital Garage in Room G-0612A
- Call 585-273-4226

### Medical Center Parking Office

- Open Monday through Friday 8:00 AM - 4:30 PM
- Located on the ground level of Strong Memorial Hospital in room G-6037D
- Call 585-275-4524

# Parking Information for Patients and Visitors



MEDICINE of THE HIGHEST ORDER



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Parking can be a stressful part of any hospital visit. That's why we work hard each day to make parking as simple and convenient as possible.

In this brief handout, you can learn most of what you need to know about parking. For more information, visit [www.rochester.edu/parking](http://www.rochester.edu/parking). For assistance on parking matters, call 585-273-4226. For Security, call 585-275-3333.

## Your parking options

We offer several options for parking passes:

### 1-Day Pass

A 1-Day Pass lets you exit and return multiple times within 24 hours. Ask for a 1-day pass at the exit if you will be returning on the same day. Pass is valid for 24 hours from the entry timestamp on your receipt.

### Weekly Parking Pass

You can purchase a weekly parking pass for 1-7 days of parking. The fee is reduced to \$35.00 per week. Weekly parking passes must be purchased at the parking office before exiting from the visitor parking areas.

### 30-Day Pass

30-Day passes are available for those in need. A letter from a secretary, social worker or nurse is required. Please speak with the staff on the unit where your family member is located.

### Parking Validations

Parking validations are tickets that can be used to pay for parking. They may be purchased at any of our Parking Offices. Minimum purchase is three validations. Up to ten validations may be purchased per day.

The cost per validation is \$4.50. Validations are good for one exit and for up to \$6.00 worth of parking. Validations do not expire.

## Using Automated Pay Stations

Our automated pay stations help make it quicker and easier for you to pay for parking.

We have automatic pay stations in the Strong Memorial Hospital main lobby, on the ground floor near the silver elevators, and in the Eastman Dental lobby.

1. Insert your entry ticket into the automated pay station.
2. Choose Pay with **Cash, Credit Card, or Encoded Validation ticket.**
3. Retrieve your ticket from the automated pay station.
4. You will have 20 minutes to return to your car and exit the garage.
5. When you arrive at the exit, simply insert your ticket into the exit station (located in every exit lane) and the gate will raise.

### Pay-in-Lane Exit Stations

We also have automated pay-in-lane exit stations. They are located in every exit lane in the Hospital parking garage.

1. Insert entry ticket into the pay-in-lane exit station
2. Pay with validated ticket from the automated pay station, encoded validation ticket, or credit card
3. The gate will raise.

## Valet Parking

If you prefer to have us park and retrieve your car for you, you can choose valet parking. This service is available Monday through Friday, 6 AM - 5 PM at the Hospital's main entrance on Elmwood Avenue. Valet parking is available at the Wilmot Cancer Center on Crittenden Boulevard from 7 AM - 5 PM.

Valet parking is \$8.00. It includes both the parking fee and valet service.

To use our valet parking service, drive into the traffic circle and signal a parking representative or a hospital ambassador.

When you are ready to retrieve your vehicle, please use the valet phone in the Strong main lobby.

## Visitor Parking Locations

We offer several locations for visitor parking:

**Our RampHospital** located by the main entrance of Strong Memorial Hospital, off Elmwood Avenue.

### Lot 8/MRB

is located on Elmwood Avenue, opposite the School of Medicine & Dentistry. This lot may be closed during special events.

### Lot 14/Saunders

is located on Crittenden Boulevard, opposite the Behavioral Health entrance at 300 Crittenden Boulevard.

There are handicapped parking spaces in all of our visitor lots and on all levels of the ramp garage. The ground floor of the ramp garage has handicapped spaces for oversized vans.

## How can we help?

### Finding your car:

If you have trouble finding your vehicle in the garage, please take the elevator to the ground floor Parking Office. We will be happy to assist you.

### Emergencies:

Blue light emergency phones are located throughout the ramp garage and in our other visitor parking areas.

### Wheelchairs:

You can find wheelchairs for visitors and patients on each level of the garage near the elevators.

### Car trouble:

We are available to provide jump-starts, tire inflation and lock de-icing, at no charge. Please visit our Parking Office on the ground floor of the ramp garage.